

Limited Warranty

Proximity System, Inc (hereafter referred to as 'Proximity') warrants its manufactured products to be free of defects in materials and workmanship under normal use and service to the original purchase for five (5) years from the date of purchase. Unauthorized modification or alteration of the product, improper installation, and failures from inadequate inspection or maintenance, damage in transit or abuse of the products will void this warranty.

If any Proximity manufactured product is or becomes defective during the warranty period, Proximity will, at its option, either repair or replace defective units at no charge. At Proximity's sole discretion, repairs will be performed at the purchaser's site or at Proximity's facility. The purchaser should contact our Service Department to arrange for warranty service. Photos and or additional information may be requested to identify defective products.

Proximity reserves the right to make design changes in manufactured products built and/or sold by them at any time without incurring any obligation to make the same or similar changes to previously designed/built and delivered units.

Parts used in Proximity manufactured products are warranted for a period of five (5) years with the exception of: electronic components (i.e. keypads and electronic locks) which are warranted for one (1) year. Original Equipment Manufacturer (OEM) Products resold by Proximity are warranted by the respective manufacturer and warranties may vary. In the event of defective or failed parts, replacement parts will be sent to the purchaser. The purchaser must install the replacement parts in a timely manner and return the defective part to Proximity at the address below.

Proximity reserves the right to charge for unreturned warranted parts or those parts which are found to have failed due to unauthorized modification or alteration of the product, improper installation, inadequate inspection or maintenance, damage in transit, or abuse of the product. Photos and or additional information may be requested to identify defective parts.

Equipment housed in Proximity manufactured products, including but not limited to, computers, monitors, scanners, printers, etc., are not covered.

Unless contracted with Proximity, installation of Proximity manufactured products is the sole responsibility of the purchaser.

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